



IMPACT Pediatrics

Impacting Lives

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To our dear and precious families and patients:

We have received numerous calls regarding our office and the coronavirus pandemic.

I would like to address some of these questions and concerns.

First of all, we have been open and will continue to be open to serve and care for our beloved children and their families.

As far as seeing patients for well visits, our current plan is to see patients 5 years and younger as well as those 11 and 12 year olds who need vaccines for 7th grade for the month of May. Our goal is to keep everyone as caught up on their vaccines as possible and we may extend this through June.

When possible we are doing telemed visits(not currently for well visits) which all insurance companies cover in situations where a patient can be evaluated and managed without being in the office. These include medchecks, dermatologic concerns as well as behavior and development discussions. These will be billed directly to your insurance company and our billing company will bill patients directly for any co-insurance, copays or deductibles. Currently, many insurance companies are waiving copays for telemed visits. Our goal is to keep our patients out of the urgent cares and emergency rooms when possible to avoid unnecessary exposures so we will see patients in the office who need to be seen when possible(if I think a patient may need a chest x-ray or labs, I will likely direct that patient to UC or ER).

Our office hours during this current time will be as follows:

M, T, W, &F: 9-2:30

Th: 9-12

We do have some families in which both parents are working OUTSIDE of the home during the above hours and we will make every effort to be available to them when possible.

Please don't hesitate to contact our office with questions or concerns.

I truly love you all and your families and often pray for our 600 patients and their families.

Sincerely,

Dawn Hackshaw